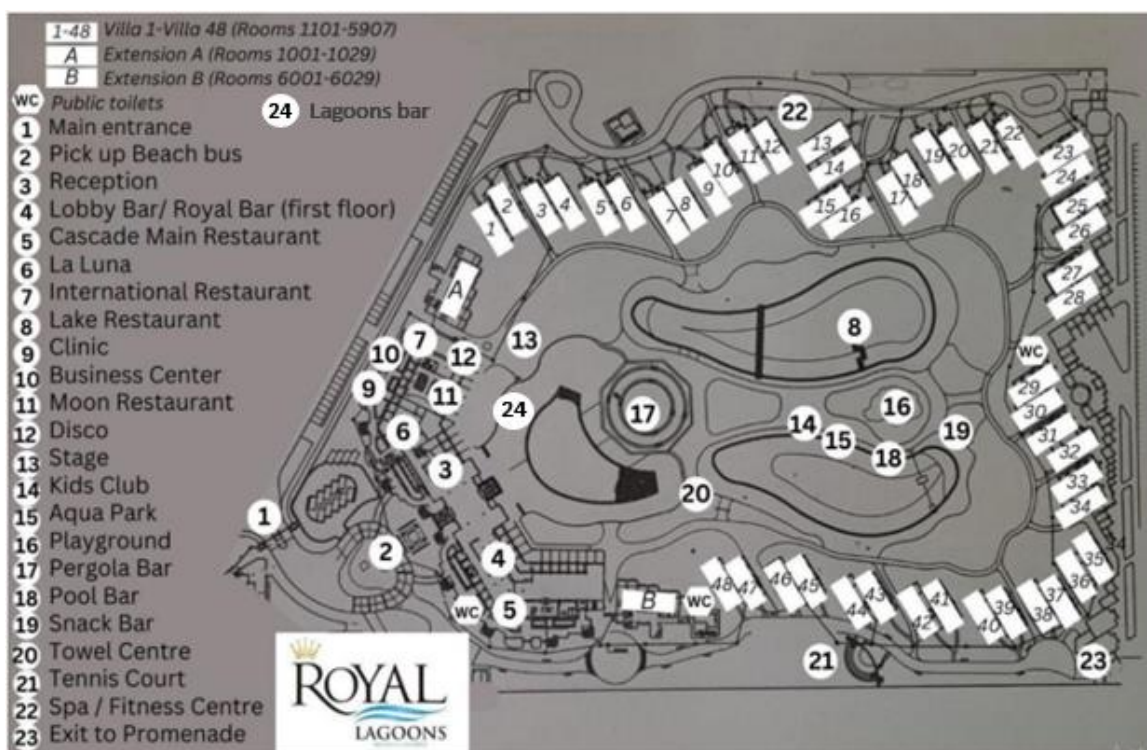


Hotel Information

English



	Name	Location	Style	⌚	Remarks	M	T	W	T	F	S	S
Restaurants	La Cascade	5	Buffet	07:00-10:00	Breakfast	•	•	•	•	•	•	•
				13:00-15:00	Lunch	•	•	•	•	•	•	•
				19:00-21:30	Dinner	•	•	•	•	•	•	•
				23:00-01:00	Late dinner	upon request in advance						
	La Luna*	6	à la carte	19:00 or 20:30	Dinner, Italian Restaurant	•	•	•	•	•	•	
	International Restaurant*	7	à la carte	19:00 or 20:30	Dinner, Specialties from around the world		•	•		•		•
	Lake Restaurant*	8	à la carte	19:00 or 20:30	Dinner, Fish and Sea food	•			•		•	

* À la carte for All-inclusive guests only – 1 time (1 restaurant **out of 3**) for free during 7-10 days stay / 2 times (2 restaurants **out of 3**) for free during 14 days stay, Reservation with Guest Relation or at Reception **at least one day in advance! (upon availability)**

	Name	Location	Type	⌚	Remarks	M	T	W	T	F	S	S
Bars & Snacks	Lobby Bar	4	Beverages	24 hours	Alcoholic drinks from 10:00-23:00 only	•	•	•	•	•	•	•
	Pergola Bar	17	Beverages	10:00-18:00	Day Service	•	•	•	•	•	•	•
				21:00-23:00	Evening Service	•	•	•	•	•	•	•
			Snacks	10:30-12:00	Sweet snacks	•	•	•	•	•	•	•
				15:30-17:00	Hot snacks	•	•	•	•	•	•	•
	Pool Bar	18	Beverages	10:00-18:00		•	•	•	•	•	•	•
	Snack Bar	19	Snacks	16:00-17:00		•	•	•	•	•	•	•
	Beach Bar	Beach	Beverages	09:00-17:30		•	•	•	•	•	•	•
			Snacks	13:00-15:00	Hot snacks	•	•	•	•	•	•	•
	Lagoons Bar	24	Beverages	10:00-18:00		•	•	•	•	•	•	•

For guests with half-board: Lunch, à la carte Restaurants, Bars and Snacks are not inclusive.

Wine Service available only for lunch and dinner in the Restaurants.

Fresh Juices are available against extra charge.



Doctor	Hotel Clinic	Available 24hours, against extra charge
Entertainment	Kids Club	Only outdoor activities daily from 10:00-12:30 and 15:00-16:30
	Mini Disco	Daily from 20:30-21:15
	Discotheque (adults only)	Daily from 22:00, beverages against extra charge
Front Office / Reception	Accepted means of Payment	Cash, Visa, Mastercard
	Business Center	Use free of charge, will be opened by Reception team upon request
	Check-out	Kindly note that check- out time is 12:00 noon. Late check-out upon request and availability on departure day against extra charge. Please let us know when we can pick up your luggage one day before your departure. You are kindly requested to bring back the room key & the towel cards to the reception and settle your account if you have any. Penalty for towel card loss: 250 EGP and for room key: 100 EGP
	Laundry service	For pricelist and information dial Ext. 0 or 1, payment at check-out
	Wake-up call	Please dial Ext. 0 or 1
Guest Relation	Breakfast box / Lunch box	Can be ordered free of charge one day in advance before 19:00
Housekeeping	Room cleaning	Daily between 09:00-17:00, please contact Reception Ext. 0 or 1 if you prefer a specific time
Swimming Pool & Beach	Opening hours	From 08:00-18:00, no reservation of sun beds
	Aqua Park	Daily from 10:00-13:00 and 15:00-17:00
	Towel Center	Towels for the Pool <u>and</u> beach only in exchange with towel card
	Beach Shuttle	During opening hours about every 15 minutes, 5 minutes' drive, free of charge
Room information	Minibar	1 small bottle of mineral water per adult is complimentary, refill daily after 14:00, additional refill against extra charge
	Safe box	Free of charge, please leave it open upon check-out, The Hotel Management takes no responsibility for valuables left in your room (outside the safe)
Hotel regulations	Dress code (Lobby and Restaurants)	No swimming suits and Shorts during the day, for dinner no sleeveless shirts and flip-flops
	Nudism / Topless	Nudism is not allowed at any time, as well as being topless for ladies in the beach and pool area
	Outside visitors	Welcome as day-use guests upon request and against extra charge
Limousine Service	Reservation	Desk located in the Lobby, Service against extra charge
Wi-Fi	Availability in Lobby only	Free of charge for browsing and social media networks, no downloading of media files

**For any additional service not mentioned on this information sheet please contact our Guest Relation team.
With pleasure we will do our best to assist you. Please note that extra costs may apply.**

